

Gumstix Open Positions: Full-Time Technical Writer

Founded in 2003, Gumstix, Inc. develops, manufactures, and sells tiny Linux® computers and related products to commercial, industrial and hobbyist customers located in more than 50 countries worldwide. Gumstix computers power leading edge application-specific devices in robotics, power management, location sensing, data collection, enterprise management, and security. Gumstix maintains offices in San Jose and Redwood City, California, and the Gumstix Research (Canada) Ltd. facility in Vancouver, Canada.

Technical Writer (Vancouver, BC)

Gumstix, Inc. has multiple websites and our media content relates to over 100 products -- so far. We sell to over 20,000 customers worldwide and need a Technical Writer to produce high quality documentation that contributes to the overall success of our products. You will join a team of developers, engineers, and marketing professionals whose goal is to provide leading edge electronic hardware design tools and manufacturing solutions.

Responsibilities

- Work with internal teams to obtain an in-depth understanding of the product and the documentation requirements
- Analyze existing and potential content, focusing on reuse and single-sourcing opportunities
- Organize and write supporting documents for products
- Create and maintain appropriate information architecture
- Produce high quality documentation, such as press releases, website content, product descriptions, technical documentation, white papers, articles and blogs that meets applicable standards and are appropriate for the intended audience
- Write easy-to-understand user interface text, online help and developer guides
- Use and source photographs, tutorials, online videos, drawings, diagrams, animation, and charts that increase users' understanding

Requirements

- Proven working experience in technical writing of software or hardware documentation
- Ability to deliver high quality documentation, paying attention to detail
- Ability to quickly grasp complex technical concepts and make them easily understandable in text and pictures
- Excellent written skills in English
- Strong working knowledge of WordPress is a plus
- University degree required

Mutual expectations

- You are a self-starter, work independently, solve your own problems, and expect to be challenged. You expect us to provide a fun and engaging work environment with a close-knit and talented group of like-minded people.
- You are looking for a role in a team that is making a difference. We have already changed the way the world builds electronics and are looking to the next leaps forward.
- You expect your voice to be heard. All Gumstix employees offer solutions to each other, and must be able to support our sophisticated user and customer communities.

Interested in joining the Gumstix team? Send us your resume at openings@gumstix.com.